



Driving high performance and  
cost effective solutions

# Business Activity Monitoring

*Be in Charge of Your Business! Monitor Your Processes!*

Albia® Business Activity Monitoring



## Introduction

*With Albia® BAM it is possible to monitor multiple systems and business processes, and to always know what is happening in your business, which problems are likely to occur, while getting updates and alerts automatically when something goes or about to go wrong.*

When dealing with high volume transactions, complicated business processes, mission critical systems, real-time production, or simply businesses which profits highly depend on correct execution and error-free environment - Albia® provides Business Activity Monitoring (BAM) solutions that can make your business highly competitive and allow monitoring and predicting your business problems.

Albia® provides a broad range of business and technology services that deliver real business results. With headquarters in Sarajevo (Bosnia and Herzegovina) Albia® covers many private and public sectors in different countries by bringing innovative and agile solutions delivered by top consultants through our specially designed agile consulting methodology.

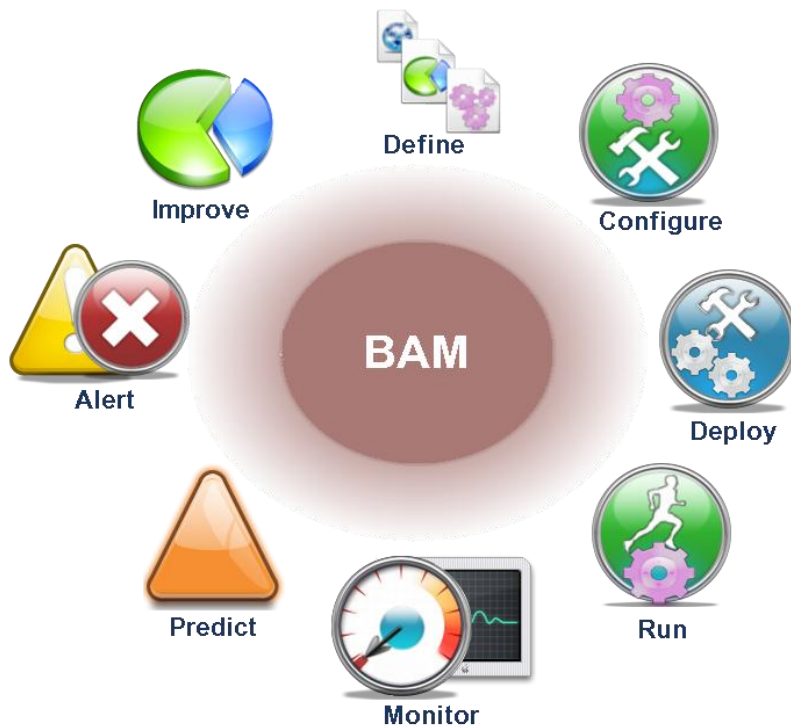
For more information about Albia® Business Activity Monitoring solutions visit us on [www.albia.biz](http://www.albia.biz)

## Business Activity Monitoring (BAM)

*Ensure SLAs and mission critical tasks are met!*

Utilizing Albia® BAM businesses can ensure that they meet expected functionality and performance level. It can also help them optimizing their IT and human resources; ensure SLAs and mission critical tasks are met, as well as bring other important benefits to their organization. Talk to our consultant today!

## Albia® Business Activity Monitoring



### **24x7 Helpdesk**

Albia® provides 24x7 Online Support, which includes assistance, access to our technical resources, help on all levels, and technical guide for all your queries.

- ✓ 24x7 Support
- ✓ Online assistance
- ✓ Dedicated technical engineers
- ✓ Professional Services support

Get in touch with our help desk today by logging at [www.albia.biz](http://www.albia.biz)

### **Training & Certification**

Albia® provides industrial certification for Testadon that will help you to demonstrate your competency, dedication, and high standard of knowledge within software testing and Testadon.

- ✓ Testadon Associate
- ✓ Testadon Architect

Albia® conducts regular training courses, as well as on demand trainings at customer site.

### **Professional Services**

Albia® Professional Services main mission is to ensure customer success, which is why we leverage business integration expertise to help our customers and partners become more self-sufficient in achieving, sustaining, and growing business results using Albia® solutions.

### **About Albia®**

Albia® provides a broad range of business and technology services that deliver real business results.

Being an independent software vendor and IT services provider, we deliver innovative software platforms and integrated enterprise systems. By establishing long term partnerships, we work towards the success of our clients in Europe and the Middle East.

With headquarters in Sarajevo (Bosnia and Herzegovina) we cover many private and public sectors by bringing agile solutions delivered by top consultants with specially designed methodology. Our proven technologies and solutions help our customers to grow, be competitive, and get to the next level faster!

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